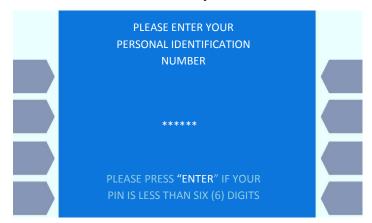
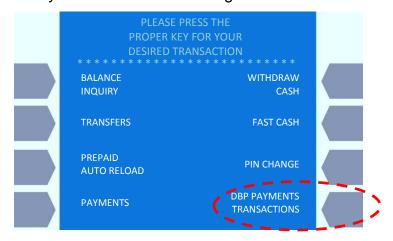
ZCWD BILLS PAYMENT THRU DBP ATM

Transaction Flow

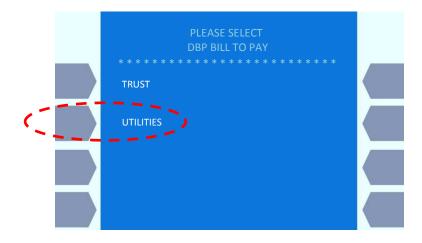
1. Insert your DBP ATM Card and enter your PIN.



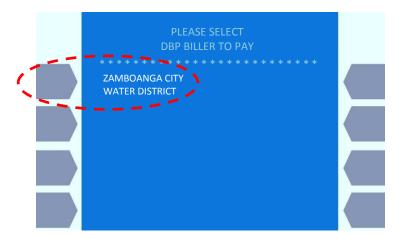
2. Select "DBP Payments" Located at the right side of the ATM screen.



3. Select "Utilities".



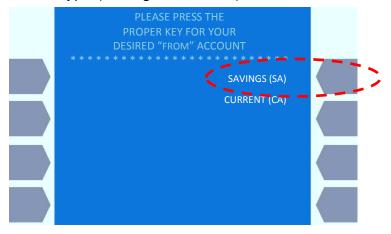
4. Select "Zamboanga City Water District".



- **5.** Enter your reference number *(generated and printed on your ZCWD monthly bill)* by pressing the ATM keypad. Select "Yes" to confirm.
 - Note: 16 digit ATM payment reference number changes every month and it will be used for every ATM water bill payment made



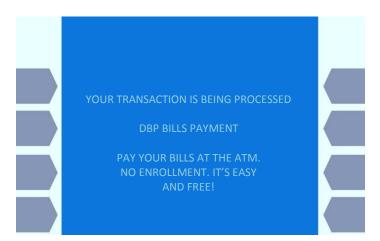
6. Select the account type (Savings or Current).



7. Enter the exact amount (to the last centavo) and select "Yes" to confirm.



8. A confirmation message shall reflect on the ATM screen certifying the successful transaction. The machine shall also print a transaction receipt.



- > Accept only current bill payments with no arrears.
- > Payments after the due date must be made at the ZCWD main office.
- > Payments for reconnection and other penalties must be made at the ZCWD Main Office.

How to Read the Transaction Receipt

